

Role Description

Retail Team



SPRING HARVEST

Summary of the role

Help promote and sell programmes and ministry resources, and advise guests on their purchases at the Spring Harvest stand.

You will have some retail experience, the confidence to operate a cash till and handle guest queries, and plenty of stamina for lifting, carrying and spending much of the day standing.

Our retail team play a vital part in welcoming guests to Spring Harvest on arrival and ensuring they have purchased a programme to help them find their way around. Throughout the event, our retail team maintain and run the Spring Harvest stand and satellite sales points, advising guests on their purchases, and ensuring they have all the ministry resources they need to take home from the event. .

This is a busy customer-focussed role with a strong emphasis on sales. A typical day will involve stock control, keeping the stand looking tidy, promoting recommended resources of the day, advising and serving guests, taking orders for teaching resources and operating the tills. There can be quite a bit of lifting and carrying of heavy boxes of stock, and you will be on your feet for most of the day.

WHAT YOU COULD BE DOING:

- Helping the Retail Manager to run the Spring Harvest stand and satellite sales points
- Selling Spring Harvest resources at guest check-ins on arrival day
- Promoting and selling Spring Harvest resources including books, teaching recordings, music and branded items.
- Taking orders for teaching CDs, DVDs and USB sticks
- Helping to arrange and display items for sale
- Stock control
- Setting up and/or packing down the stand

WHAT YOU WILL NEED:

- Good communication skills
- Confidence dealing with guests
- To be friendly, sociable and polite
- Some retail experience (preferable)
- Familiarity with using a cash till and credit card machine (training will be given)
- Physical resilience to cope with standing for most of the day and moving stock
- The willingness to work under the supervision of a team leader

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WORKING PATTERN:

- You will be asked to participate on a rota, working a shift pattern
- You will need to help with setting up and/or packing down the stand for which you will need to be available for additional periods of time
- You may be expected to arrive 1 day prior to guests arriving at Spring Harvest

TEAM SIZE:

- 4 volunteers per break at Minehead and Skegness:
- 4 volunteers at Harrogate:

VOLUNTEERS MUST BE:

- over 18 years of age
- able to complete an on-line application and provide referee details
- happy to work within the EA Basis of Faith and Lausanne Covenant

VOLUNTEERS WILL RECEIVE:

- free team accommodation (shared rooms)
- three meals a day
- travel expenses up to £80

**If you have any queries, please contact Marian Pearce
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